

GP and local primary care services

Check it

THEME 1 FINDING A GP

E Lr/E3.5b

- 1 Which of these questions needs more than a 'yes' or 'no' answer?
- A How long have you been in the UK?
 - B Do you live near this surgery?
 - C Have you brought your NHS card?

THEME 2 INFORMATION ABOUT A GP PRACTICE

L Rt/L1.5

- 2 Read the information in the box below. Who can you speak to if you ring NHS Direct?
- A a doctor
 - B a nurse
 - C a specialist
 - D a surgeon

*NHS Direct is a confidential 24-hour helpline. By calling **0845 4647** you can speak to a nurse for advice at any time of the day or night wherever you are in England. For information about health services you can contact NHS Direct Online on www.nhsdirect.nhs.uk*

THEME 3 REGISTERING WITH A GP

E Rw/E3.1a

- 3 If you are asked to list any allergies you have, what does this mean?
- A medicines that you take
 - B relatives living in the area
 - C bad reactions to certain drugs, animals, foods, etc.

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THEME 4 MAKING APPOINTMENTS

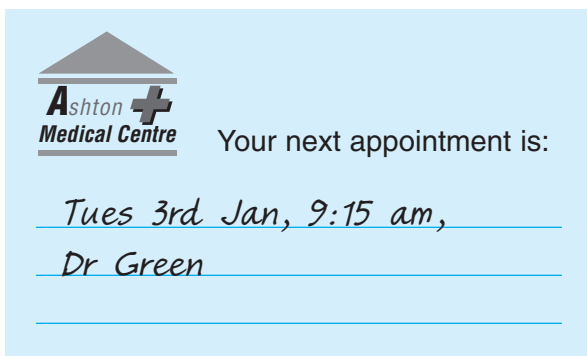
E Lr/E3.2b


- 4 A receptionist says 'Sorry, we are fully booked.' What does this mean?
- A There are no free appointment times.
 - B They can fit you in.
 - C You can come and wait at the surgery.

THEME 5 RECORDING APPOINTMENTS

N MSS1/E3.3

- 5 Read the appointment details below. What date is the appointment?
- A Thursday 3rd January
 - B Tuesday 3rd January
 - C Tuesday 3rd June



Ashton 
Medical Centre

Your next appointment is:

Tues 3rd Jan, 9:15 am,

Dr Green

THEME 6 TALKING TO YOUR DOCTOR

L SLlr/L1.2

- 6 Your doctor says 'Take the medicine three times a day with food if possible.' What does he want you to do?
- A take the medicine every time you have food
 - B take the medicine with meals three times a day
 - C take the medicine with a drink
 - D take the medicine every three hours

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THEME 7 ANSWERING YOUR DOCTOR'S QUESTIONS

E Lr/E3.5b

7 Your doctor asks 'Where is the pain?' Which is the best reply?

- A** Yes, I have a pain.
- B** The pain comes and goes.
- C** It's my foot. It really hurts if I touch it here.

THEME 8 TELLING YOUR DOCTOR WHAT'S WRONG

E Sc/E3.4f

8 You've got a bad cough. Your doctor asks 'When did it come on?' Which is the best reply?

- A** It started about a week ago.
- B** I can't stop coughing at night.
- C** My chest feels tight all the time.

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ANSWERS

- 1 A
- 2 B
- 3 C
- 4 A
- 5 B
- 6 B
- 7 C
- 8 A